

11 May 2004

Upgrade Notice

McMurdo Fastfind Plus 406 MHz Personal Location Beacon.

As a responsible manufacturer we appreciate consumers will be concerned by the reported results from recent trials in the USA.

Under certain conditions, the trials indicated the above product may not acquire and transmit a GPS location. You can be confident that this McMurdo product continues to meet all necessary approval requirements, it fully complies with the COSPAS-SARSAT, R&ITE, FCC and RTCM standards and will transmit a 406 MHz distress alert within 3 minutes to the GEO-Stationary satellites for onward transmission to the rescue authorities.

However, based upon the concerns these trials may have raised within the market, McMurdo will be taking this opportunity to conduct an important program to enhance the GPS performance of this product. This program will involve a factory software upgrade to both the GPS and Processor firmware within the product.

McMurdo will be providing this upgrade free of charge, through a prepaid collection and return program and will include, as part of the process, a comprehensive test of upgraded units.

We strongly encourage you to return your unit for upgrade. This will be undertaken at our main service center in the USA. To ensure that we can maintain a comprehensive log of the upgrade program, I would ask that you please contact McMurdo Pains Wessex Inc, at 1-800-783-0889 who will take your full details and dispatch upgrade instructions and pre-paid packaging to you.

As previously announced and as part of the product upgrade, a comprehensive program of testing has been undertaken, independently witnessed by an acknowledged industry expert, Peter Forey. Findings will be published by McMurdo Ltd., through Distributor / Dealer notices, a Press Release and the McMurdo Web-site. Wherever practical, these tests replicate the recent trials.

If you have any concerns or wish to discuss any aspect of product performance, please call McMurdo directly at 1-800-783-0889.

The notice only applies to the following McMurdo models:
FastFind Plus Personal Location Beacon with Built-in GPS

This does not affect FastFind Personal Location Beacon
Data collected during this process will not be used for any sales or marketing purposes or passed on to third parties.